# **ASEBP Trustees' Report**

#### Volume 29-21 No. 08 September 2021

## Highlights of the September 17, 2021, Trustees' Meeting

### 1. Premium Rates and Plan Design

• The ASEBP Trustees approved a change in policy that will result in premium rates and plan design being decided concurrently. This integrated approach allows the Trustees to make decisions holistically for the Plan, as decisions on both topics impact each other. Initial approval will occur in February with final approval in March

### 2. Client Satisfaction Survey

 The ASEBP Trustees reviewed highlights of the results of the recent client satisfaction survey of covered members and employer groups, which show ASEBP is performing well with both groups. Areas for improvement are being prioritized and addressed. Plans to create an ongoing assessment program have commenced

## 3. Short-Term Disability Management Pilot Update

• The ASEBP Trustees renamed the Short-Term Disability Management pilot to the Sick Leave Support pilot as it better describes the services ASEBP is providing to those employer groups and covered members participating in the program. As with any pilot, adjustments need to be made along the way and other changes will also be implemented based on participant feedback collected after a half year of operation

#### **ASEBP TRUSTEES**

Drew Chipman, Chair
James Gerun, Vice-Chair
Evelyn Chan
Arlene Hrynyk
Doug Lerke
Judy Muir
Shirene Napier

Kim Pasula Daryl Scott Natashya Shewchuk

CHIEF EXECUTIVE
OFFICER
Kelli Littlechilds

#### 4. Governance Effectiveness

- The ASEBP Trustees:
  - Participated in their annual code of conduct refresher training
  - Continued to review areas where authority could be delegated to committees and the Chief Executive Officer (CEO)
  - Updated CEO succession documents, including the emergency succession plan
  - Discussed the CEO's objectives for 2022

The ASEBP Trustees' Report provides an overview of topics discussed at all ASEBP Trustees' Meetings. These meetings provide the opportunity for ASEBP Trustees to come together to discuss matters of importance at ASEBP—from the financial health of the benefit plan to the introduction of new benefits and programs. While all information in each report is an accurate account of decisions made at the meetings, there can be changes that occur between first and second readings of certain topics, which may result in differences between their reporting.

To learn more about the ASEBP Trustees, please visit the Governance page, found in the About section of our website, <u>asebp.ca</u>.



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