ASEBP Employee and Family Assistance Program (EFAP) Transition



CHANGE IN EFAP PROVIDER ANNOUNCED

ASEBP shared with covered members that it will be launching a new EFAP with Canadian company, <u>Inkblot</u>, on December 1, 2022. While we wait for the new EFAP to launch, covered members are encouraged to continue reaching out to the <u>current EFAP</u> <u>provider</u>, Homewood Health, should they need to access counselling or other EFAP services.



HOMEWOOD HEALTH EFAP CONCLUDES

Today is the last day ASEBP covered members will be able to begin counselling through the Homewood Health EFAP. However, if they are already participating in counselling or another EFAP service with Homewood Health, they will be able to continue their services until completion, even if they extend past this date.



NEW EFAP WITH INKBLOT LAUNCHES

Starting today, eligible covered members* and their dependants will contact Inkblot for all of their EFAP needs. Inkblot will also be reaching out to covered members via email (to the email address ASEBP has on file) to invite them to register for their online platform to ensure they can access EFAP services quickly and easily. Covered members for whom ASEBP does not have an email address, will be able to register for Inkblot's platform via a dedicated ASEBP URL, which we'll share on <u>asebp.ca</u>.

*Employers decide if the EFAP is offered to their employees. To confirm enrolment in the EFAP,

please review benefits on <u>My ASEBP</u> or the <u>My ASEBP mobile app</u>.

MORE TO COME!

Over the coming weeks and months, ASEBP will share more details about the new EFAP, offered by Inkblot. Be sure to continue to check <u>asebp.ca</u> for news and announcements, along with ASEBP's social channels (<u>Twitter</u> and <u>Facebook</u>) for updates!

For questions, please contact an ASEBP benefit specialist at 1-877-431-4786 or by email at <u>benefits@asebp.ca</u>.



October 2022