Start Here

What type of appeal are you requesting?

Policy Appeal: coverage for any ASEBP benefit has been declined or terminated, or a claim has been denied. Doesn't apply to Extended Disability Benefits (EDB) Total Disability disputes, but can include other appeals related to EDB.

EDB Total Disability Appeal: your EDB claim has been declined or terminated based on meeting the definition of Total Disability.

EDB Total Disability

Policy Appeal

Contact your EDB claims facilitator

Your claims facilitator will discuss your desire to appeal and will send you an appeal package, which will include an EDB Appeal *Request* form to complete. Once you've returned your completed form, a decision will be made on whether your request will move forward.

Your appeal will not proceed

EDB total disability appeals are denied when they aren't based on disputes about whether you meet the definition of Total Disability. Review the Appeals section of the Submitting a Claim page on asebp.ca for details.

Has your EDB total disability appeal request been approved?

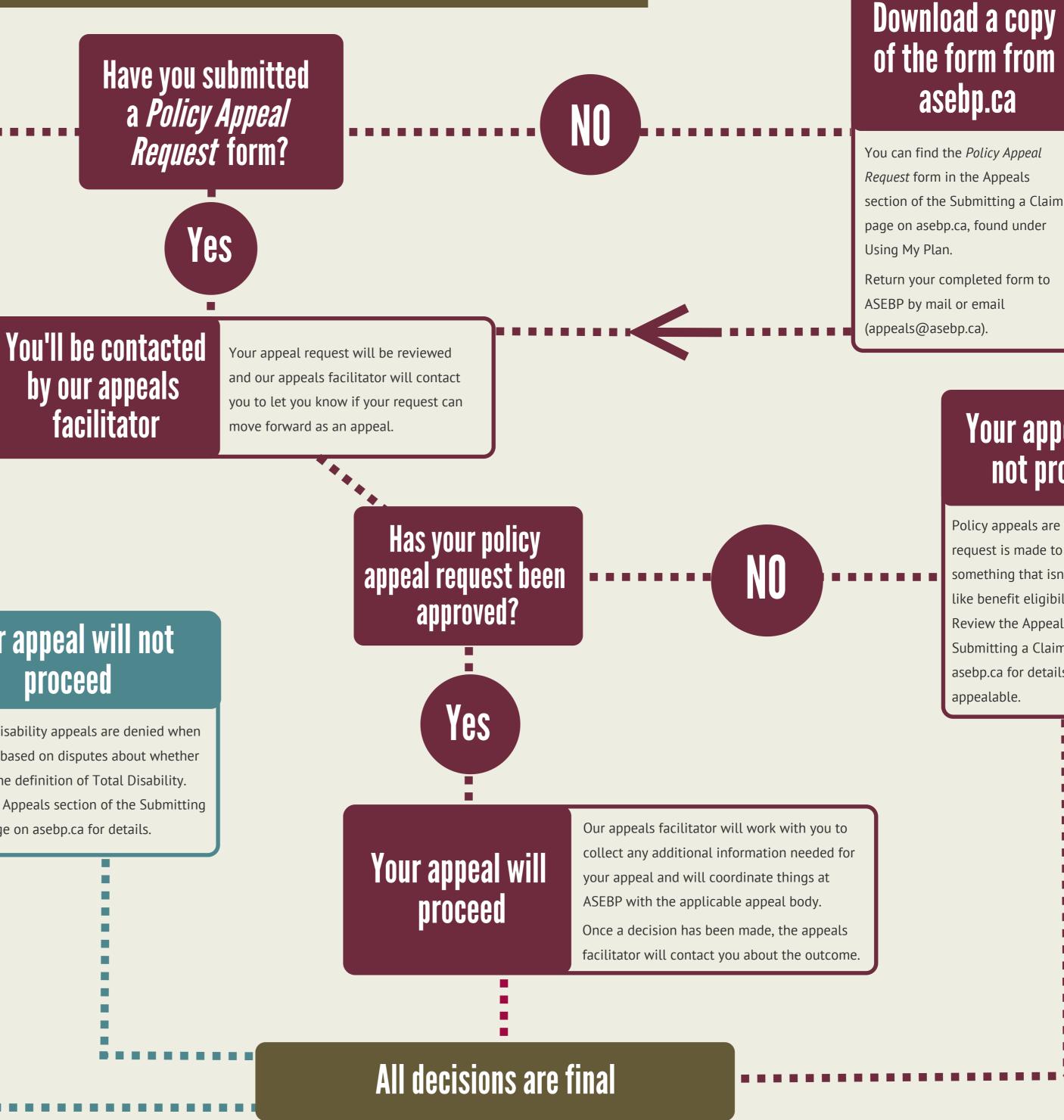
Yes

Your appeal will proceed

You'll receive written notice that your request has been approved, which will include an appeal meeting date and other pertinent information regarding the process.

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Appeals at ASEBP



Your appeal will not proceed

Policy appeals are denied when a request is made to appeal something that isn't appealable, like benefit eligibility criteria. Review the Appeals section of the Submitting a Claim page on asebp.ca for details on what's

